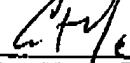


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PATENT  
Atty. Docket No. 29997/065

IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE

Applicant: Moctezuma de la Barrera	)	<u>Certificate of Facsimile Transmission</u>
Serial No.: 10/743,443	)	I hereby certify that this paper is being transmitted
Filed: December 19, 2003	)	herewith via facsimile to Mail Stop Amendment,
For: Reactive Workflow System and Method	)	Commissioner for Patents, facsimile number (571)
Group Art Unit: 3686	)	273-8300, on:
Examiner: Rajiv J. Raj	)	April 16, 2009
Docket No.: 29997/065	)	 _____ Cato Yang
Customer No.: 29471	)	Registration No. 57,310

AMENDMENT D

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the non-final Office action mailed January 22, 2009, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.